

Welcome to Silver Messages Jewelry at <http://www.silvermessages.com>

How We Measure the Jewelry:

As you browse through our thousands of items, you'll see measurements for all items in the product descriptions. Please measure an item on your screen and see if it matches the measurement in the product description. If it does, then your computer monitor is set at just the right number of pixels across to allow you to see the actual size of our products. You can use the picture you see on the screen to measure the bail (the part where the chain goes through) on pendants. You can even hold up a chain to the picture to see if the bail will accommodate it.

To change your pixel width on your computer monitor for Windows-based PC systems, just do Start > Control Panel > Display > Settings tab, then move the tab to get more 1024 (the first number in the setting) pixels across the screen. If you have a very wide screen, the photos will NOT be actual size. The best way to check is to measure an item on your screen and compare it to the measurement in the product description.

We measure in both inches and millimeters, as appropriate. Generally speaking, if an item measures ½ inch or more, then we measure in inches. If the item is less than ½ inch, we measure in millimeters. If you have a good, old-fashioned wooden ruler at home, it will show inches on one side and “mm” on the other. Centimeters are the numbered lines on the ruler, and millimeters (mm) are the tiniest lines.

Rings are measured by their width. For example, if you have a ring on your finger, we would measure the width of the ring by laying the ruler along the length of your finger.

Wire and Lever Back Earrings are measured from the point where they connect to the wire down to the bottom of the earring. So if we say a pair of French Wire earrings are 3 inches long, that means they measure 3 inches from the point where they connect to the French Wire down to the bottom edge. We don't include the French Wire in the measurement.

Hoop earrings usually have a width and diameter measurement, like 3 X 20mm, which would be 3 mm wide, 20 mm across the diameter. For example, if you lay the ruler across the hoop earring, it will measure 20mm from top to bottom, across the diameter.

Pendants with bails at the top will include measurements with the phrase “incl bail” if the measurement includes the bail.

Charms are, generally speaking, measured north to south the way they hang from their rings. If a charm is wider than it is long, we will generally measure the width, and the product description will say “inches wide.” For example, a charm measuring ½ inch tall and 1 inch wide would show “1 inch wide” in the product description.

Charms are generally smaller than 1 inch in any measurement. Pendants with pendant bails measuring 1 inch or less are called “charm pendant” in their product descriptions.

Necklaces and Bracelets are usually an inch measurement and may include “+1 in Ext.”, which would mean there is a 1 inch chain extension on the clasp.

A Word about Stone Colors:

We have very-high quality monitors and try to match the color in the pictures to the colors of the stones in the jewelry, so that what you see on our internet pages is exactly the right color. Some less expensive computer monitors do not show true color. Sometimes you’ll need to order something out, so you can check the color. We understand, and so we have a liberal 60-day, no-quibble guarantee. Just send it back and get the full credit to your credit card.

How Can We Help?

If you have any questions, please do call us at 877-355-0462. We are happy to answer all your questions about our products. We look forward to talking with you.